

PRODUCT BULLETIN



August 2010

MICHELIN® X-Ice® Xi2 & Latitude® X-Ice® Xi2 60,000 km Tread Wear Limited Warranty

WHO IS COVERED

The original purchaser of MICHELIN® X-Ice® Xi2 & Latitude® X-Ice® Xi2 (MICHELIN® X-Ice® Xi2) winter tire bearing a complete tire identification (DOT) number, purchased in Canada on or after September 1st, 2010.

WHAT IS COVERED AND FOR HOW LONG

In addition to its Material and Workmanship Limited Warranty, the MICHELIN® X-Ice® Xi2 winter tire is covered under a 60,000 km Treadwear Limited Warranty for five years¹ from the date of purchase.

TERMS AND CONDITIONS

- Tires must be purchased in Canada.
- Tires must be used during winter months only². MICHELIN® X-Ice® Xi2 winter tires used all-year round are excluded from this Treadwear Warranty³.
- Treadwear Warranty is valid in Canada only.
- Treadwear Warranty is for 60,000 km or five years¹, which ever comes first.

HOW TO MAKE A CLAIM

If your MICHELIN® X-Ice® Xi2 winter tires wear evenly across the tread, down to the treadwear indicators (2/32nd or 1.6 mm remaining tread) before providing 60,000 km of service, and within five years¹ from the date of purchase, the tires will be replaced with comparable new MICHELIN® winter tires at a pro rata charge, based on mileage obtained. You must present the tires to an authorized Michelin retailer along with:

- The proof of purchase of your MICHELIN® X-Ice® Xi2 winter tires.
- An odometer reading of your vehicle at the time of the initial install.
- An odometer reading of your vehicle at each subsequent seasonal change.
- The tires' rotation records.

EXCLUSION

Any MICHELIN® X-Ice® Xi2 winter tire that becomes unusable due to:

- Road hazard injury.
- Incorrect mounting, tire/wheel imbalance, damaged rim or other abuse.
- Underinflation/overinflation, improper maintenance, improper storage.
- Vehicle mechanical problems (such as, but not limited to, wheel misalignment) resulting in irregular or rapid wear.
- Accident, fire, chemical corrosion, vandalism, tire alteration.
- Commercial and/or off-road use of tires.

Moreover, MICHELIN® X-Ice® Xi2™ & Latitude® X-Ice® Xi2 winter tires used all-year round are excluded from this 60,000 km treadwear limited warranty³.

¹ "Five years" mean five consecutive years of usage in winter time period only.

² "Winter months" is defined as a period beginning on or after September 1st of a given year and ending no later than April 30th of the following year.

³ Michelin recommends the use of summer or all-season tires when ambient temperature is consistently above 7°C.

This bulletin is also available on michelinb2b.com.